



304 Laurel Street, Suite 2D Baton Rouge, Louisiana 70801
Phone 225-334-9299 Fax 225-334-9847 www.lhcqf.org

Call for Applications 2009 Committee Membership

The Louisiana Health Care Quality Forum (Quality Forum) is a private nonprofit organization whose mission is to lead evidence based collaborative initiatives to improve the health of the people of Louisiana. The Quality Forum board is actively soliciting individuals to serve on its five core committees:

- 1) Medical Home Committee; Chair: Patrick Breaux, MD FACC FACP
- 2) Quality Measurement Committee; Chair: Claudia Campbell, PhD
- 3) Quality Implementation and Improvement Committee; Chair: TBA
- 4) Health Information Technology Committee; Chair: Cindy Munn, MHA
- 5) Outreach and Education Committee; Chair: Yakima Black, MS

The role of the Committees is to guide the work of the Quality Forum in each particular content area. The Committees are responsible for annually updating a strategic for review and approval by the Board. This plan will serve as the reporting, implementation planning and monitoring document and will specifically address how each committee will work with the others to accomplish the goals of the Quality Forum. Each Committee is chaired by a member of the Board of Directors and is expected to build on the important work conducted to date by Quality Forum.

Each Committee is composed of 10-12 working members officially appointed on an annual basis by the Quality Forum Board who will provide expertise on the topic with the expectation of active engagement in the committee process. Each member of the Committee will complete and sign a complete Disclosure of Conflict of Interest on an annual basis. These will be reviewed by the President and Vice President of the Quality Forum, and be available to members of the Board. Any member of a Committee (in accordance with Board policy) may be removed from the Committee if an undisclosed conflict is discovered. Additionally, each committee is charged with gaining additional stakeholder participation and needed expertise through the establishment of subcommittees and workgroups.

Applicants are asked to submit a current biography and a letter of intent that indicates the particular committee for which they are willing to commit expertise and time; confirms acceptance of the specific responsibilities of committee members; and provides additional information on their relevant expertise and experience, previous and/or current work with Quality Forum and previous committee experience. *Current committee members wishing to be re-appointed need only submit the letter of intent.* **The deadline for nominations is 6:00 pm CST, August 3, 2009. Please submit electronically to srobshaw@lhcqf.org**

Attached are brief descriptions of the general scope of each committee and expertise desired. We encourage distribution of this solicitation to any interested parties.

Medical Home Committee

Purpose:

Medical Home (MH) Committee convenes the state's major healthcare stakeholders, including Medicaid, for the purpose of developing and accelerating the adoption of standard components and criteria for the delivery of health care services via the patient-centered medical home system of care. The MHA Committee members will possess skills or experience in one or more of the following categories:

- Operational and Clinical Requirements
- Practice Management
- Consumer/Patient Advocacy
- Quality Measurement and Evaluation
- Quality Improvement
- Policy and Legal Affairs
- Medicaid
- Medicare

Goal 1:

Establish structural and process guidelines, as well as outcome measures, for Medical Home Systems of Care; and develop a collaborative process for doing so which involves patients and other purchasers, providers, insurers, government, educators and researchers.

Strategy 1:

Define the 'medical home system of care' and 'care management' as will apply to Louisiana communities, providers, and consumers of health care services; receive input from key stakeholders; and communicate definitions to a wider audience of providers, payers, purchasers and consumers.

Goal 2:

Continue the process of reviewing previous and on-going work on Medical Homes and translating these efforts into workable guidelines, which may then be adopted by providers and insurers across the state as appropriate for their patient populations.

Strategy 1:

Facilitate NCQA recognition of PCMH in Louisiana

Strategy 2:

Work with payers on establishing guidelines and products that support PCMH.

Strategy 3:

Coordinate stakeholder engagement in advancing payment reform in Louisiana.

Goal 3:

Creation of database of and learning collaborative for patient-centered medical home projects in Louisiana

Strategy 1:

Serve as a conduit for information about ongoing national/regional PCMH demonstrations in Louisiana and from other areas

Strategy 2:

Develop a peer-to-peer mentoring and coaching program with three focal areas: PCMH transformation to meet NCQA recognition criteria, EMR implementation, and payer-level mentoring.

Strategy 3:

Develop a toolkit to be accessed via the LHCQF website, that includes elements designed for multiple audiences within a practice, that are PCMH-focused and supportive of quality improvement initiatives.

Goal 4:

Engaging local and national individuals and organizations with the interest, experience or resources necessary to design, implement and evaluate Medical Home Systems of Care

Strategy 1:

Conduct case studies of community determinants of health, such as schools or wellness programs.

Strategy 2:

Identify measures outside of the medical arena that reflect patient centered medical home (PCMH) impact on a community, e.g. graduation rates.

Strategy 3:

Identify shared accountability measures that go beyond PCMH

Strategy 4:

Conduct an assessment of quality improvement with and cost impact of a coordinated system of care.

Health Information Technology (HIT) Committee

The HIT Committee to bring together the state's major healthcare stakeholders for the purpose of promoting Louisiana's HIT/HIE infrastructure in order to enhance the quality, efficiency and safety of care, including the Medicaid population. The HIT/HIE Committee members will possess skills or experience in one or more of the following categories:

- HIT/HIE Clinical Requirements
- Data Exchange Standards
- HIT/HIE Financing and Reimbursing
- Medicaid
- Local, regional or national HIT Pilot Programs
- Privacy and Security
- Quality Measurement and Evaluation
- Vendor Review, Selection and Certification
- Consumer Advisory
- Clinical IT Leadership
- Electronic Prescribing
- Quality Improvement
- Policy and Legal Affairs

Purpose

To promote a common health information management and technology vision for the state which supports the implementation of patient centered medical homes, patient and health care purchaser empowerment, transparency in health care quality and price, and the implementation of targeted population health interventions. The Goals of the HIT Committee are as follows:

Goal 1:

Work toward the adoption of Electronic Medical Records (EMR) and other clinical information and decision support systems at the provider level, including Medicaid, through technical assistance and the pursuit of funding.

Goal 2:

Assess and facilitate the coordination of current Louisiana HIT/HIE initiatives

Goal 3:

Serve in an advisory capacity to the standing committees of the LHCQF, as well as other bodies such as the Louisiana Department of Health & Hospitals, which may request expert assistance related to HIT/HIE.

ARRA Planning and Implementation

The American Recovery and Reinvestment Act (ARRA) includes significant funds to support EHR adoption and promote HIE and specifically is intended to:

- improve health care quality, reduce medical errors, reduce health disparities and advance the delivery of patient-centered medical care
- reduce health care costs resulting from inefficiency, medical errors, inappropriate care , duplicative care and incomplete information
- improve the coordination of care and information among hospitals, laboratories, physician offices, and others

The Louisiana Health Care Quality Forum (LHCQF) has been named by the Governor and the Louisiana Department of Health and Hospitals (DHH) to be the State-Designated Entity to receive the HIT Promotion grant within ARRA. DHH has also charged the LHCQF with leading the planning for all HIT/HIE opportunities within ARRA, including being the applicant for the Regional Extension Center Grant in §3012 of the Act. The HIT Committee will work toward achieving its goals through fulfilling these ARRA related roles over the coming year.

The LHCQF HIT Committee is working with stakeholders to lead a comprehensive planning process to most effectively meet Louisiana's HIT/HIE needs through ARRA opportunities. A Comprehensive Planning Workgroup (CPW) has been formed and is looking across the state at needs, resources, gaps, current investments and opportunities for leverage in order to develop an approach that addresses needs statewide and supports consensus priority areas. The CPW will create the comprehensive plan that guides the development of the individual applications, and maximizes the strength of the applications and amount of funds awarded. The CPW will report to the HIT Committee to ensure the continuity and consistency with the LHCQF's mission and charge.

Additionally, multi-stakeholder collaborative workgroups have been formed to respond to the specific HIT/HIE grant opportunities in ARRA. Each workgroup is charged with determining the needs of Louisiana related to the particular grant and how the grant funds can be best utilized to meet those needs and implement the comprehensive plan. Inherent in the responsibility of the group is a detailed review of the grant requirements, formation of an approach for meeting those requirements and the creation and submission of the grant application. In addition to the grant-specific workgroups, a workgroup has been formed to influence the work of the Office of the National Coordinator (ONC) by monitoring and enabling crucial communication between the LHCQF and the ONC.

The HIT committee will assure timely grant applications for each of the appropriate HIT/HIE opportunities in ARRA . The following grant applications will be submitted:

- HIT Infrastructure Grant, §3011 – LHCQF will write and submit this application.
- Regional Extension Center Grant, §3012 – LHCQF will write and submit this application.
- HIT Promotion Grant, §3013 – LHCQF will write and submit this application.
- Loan Program Grant, §3014 – LHCQF will write this application for DHH's approval and submission.
- Clinical Education and Informatics Program Grants, §3015-3016 –
- Broadband, Distance Learning and Telemedicine Grants, §6001 – LHCQF will work with the Governor's Broadband Advisory Council for submission.

Quality Measurement Committee

Purpose:

The Quality Measurement (QM) Committee's purpose is to develop and implement a statewide system of performance measures on the quality of health and healthcare delivery in Louisiana, and to report on Louisiana's performance at the population level using these measures.

The QM Committee will together have expertise in:

- health care quality measurement
- assessment of access to care
- evaluation of efficiency of care delivery
- assessment of patient satisfaction and patient experience with health care delivery
- assessment of population health status
- Medicaid
- devising and executing analysis plans that seek to identify important health care issues and sources of variation in health care processes and outcomes
- technologies used to support prioritization of health care needs.

Goal 1:

Solidify and expand the capabilities, use and impact of Quality Measurement Committee recommendations among all stakeholders

Measurable Objective(s):

1. Staff the QMC and its three key subcommittees with its initial slate of top experts, including representatives of key stakeholder groups
2. Delineate key data and information linkages among and across the three tiers of the metrics framework, to ensure the framework's usefulness and consistency
3. Identify and formalize collaborative relationships with state and national resources, leveraging in particular the LHCQF's status as a CVE
4. Develop and implement a process of community-wide review of QMC's recommended metrics and performance targets.

Goal 2:

Identify, collect and publish population health and performance metrics for Louisiana.

Measurable Objective(s):

1. Update and expand the current slate of population health statistics for Louisiana and refresh the existing markers with new data as they become available.
2. Work with the LHCQF staff to ensure a high quality, professional report and website for dissemination of the latest population health statistics.
3. Finalize coordination of work with DHH (Parish Profiles), Louisiana Tumor Registry, Commonwealth Fund and other key allies
4. Determine what special population health metrics will be useful to guide and evaluate specific areas of improvement to be targeted by the LHCQF.
5. Expand analysis of Louisiana's performance in the mortality amenable to healthcare measure, by specific causes.

Goal 3:

Measure and provide centralized performance reporting of healthcare system cost, quality, and accessibility using data derived from a multi-payer database and information on the uninsured.

Measurable Objective(s):

1. Prepare specifications, solicit data contributors, and update and expand the multi-payer data base,
2. Use the updated multi-payer data base to produce a host of state tables of information and ad hoc query tools, within the parameters of the data use agreements
3. Identify and organize useful information for measuring the cost, quality and accessibility of health care in Louisiana, already being assembled from other credible sources.
4. Establish a process to evaluate the cost, quality and availability of health care system as it pertains to the uninsured, including the measurement of the uninsured population by region and potentially other key variables.
5. Continually update and expand the multi-payer database with annual data

Goal 4:

Recommend and support the use of standardized performance measures for healthcare providers and health plans to benchmark and improve the quality of healthcare in Louisiana.

Measurable Objective(s):

1. Collaborate with the Medical Home Committee on the design and content of the Medical Home Performance scorecard.
2. With the Medical Home Committee, develop framework, methodologies and metrics to quantify the impact of the medical home model of care on quality of care and outcomes.
3. Jointly among committees and subcommittees, develop a common set of goals based on the identified set of measures that is applicable across all payers and plans.
4. Explore future functionalities for the multi-payer database to produce provider specific performance measures.
5. Recommend starter sets of performance measures for nursing homes, home health, rehabilitation services and other post acute care and identify provider groups targeted for future scorecard development.

Goal 5:

Monitor and revise recommended quality measures, preferably NQF endorsed, consistent with Institute of Medicine for healthcare providers and health plans based on information and feedback from the Quality Implementation and Improvement Committee and other quality measurement initiatives in order to maintain an evidence-based, statewide quality improvement agenda.

Measurable Objective(s):

1. Conduct annual review of the identified set of performance measures for physician practices, acute care hospitals, and health plans, evolving measure set to address areas of deficiency.
2. Ensure that the current recommended set of performance measures is aligned with those used by CMS.
3. Continue to review and identify best practices in developing and using scorecards for collecting and reporting performance.

Quality Implementation and Improvement Committee

Purpose:

The Quality Implementation and Improvement (QII) Committee's purpose is to implement a practical, statewide, physician-led healthcare quality improvement initiative, and signature physician program for both acute and chronic disease states as well as preventative care measures.

The QII Committee will together have expertise in:

- health care quality improvement
- assessment of access to care
- evaluation of efficiency of care delivery
- assessment of patient satisfaction and patient experience with health care delivery
- assessment of population health status
- Medicaid
- devising and executing implementation plans that seek to identify important health care issues and sources of variation in health care processes and outcomes
- technologies used to support prioritization of health care needs.

Goal 1

Identify and implement practical, common mechanisms for physicians to collect and report data on quality metrics for their practice, benchmarked in a uniform manner across the state based upon recommended priorities established by the Quality Measurement Committee.

Goal 2

Actively promote and support physician adoption and use of these common mechanisms for data collection and reporting.

GOAL 3

Aggregate and analyze physician performance data and identify strategies for their use in quality improvement, utilizing local physician-led coalitions where possible.

GOAL 4

Support and engage physicians in applying these quality metrics, and other quality performance management tools, to achieve quality improvement in their individual practices.

GOAL 5

Provide feedback at least annually to the Quality Measurement Committee regarding the progress, barriers, and new knowledge that affect quality implementation and improvement for the State of Louisiana.

GOAL 6

Annually report the progress made toward achieving quality improvement targets being monitored by the Quality Implementation and Improvement Committee.

Education and Outreach Committee:

Purpose:

The Louisiana Health Care Quality Forum Outreach and Education Committee will work collaboratively with stakeholders to promote patient engagement, improve health literacy, and communicate the value of high quality health care for Louisiana citizens.

Goal:

LHCQF Education and Outreach Committee will effectively conduct education and outreach activities to raise awareness of the consumers' role in their health and health care.

Strategy 1:

Develop and launch a targeted public awareness (community outreach) campaign to encourage consumers to become more actively involved with their health and health care.

Strategy 2:

Build appropriate community and professional partnerships to raise awareness of steps necessary to enable consumers to become involved in their health care.

Strategy 3

Working through businesses and industrial organizations in targeted communities, develop directed communication channels to promote better employee health care decision making and wellness programming education.