LOUISIANA HEALTH INFORMATION EXCHANGE
A HEALTH CARE QUALITY FORUM INITIATIVE

Improving health care in Louisiana through health information technology

THE POWER to Connect
As part of the American Recovery and Reinvestment Act of 2009, the Louisiana Health Care Quality Forum received $10.6 million in federal funding from the Office of the National Coordinator for Health Information Technology (ONC) to plan, implement and manage the Louisiana Health Information Exchange, or LaHIE.

LaHIE allows authorized providers and organizations to electronically access and share health-related information through a secure and confidential network to improve patient safety, quality of care and health outcomes.

Launched in November 2011, LaHIE went live with two pilot sites in December 2011 – Lafayette General Medical Center and Opelousas General Health System in the Acadiana Region. Since then, the exchange has continued to grow in both reach and capabilities as it advances health care and health care delivery for Louisiana.

### WHY CHOOSE LaHIE?

**EXPERIENCE IN WORKING WITH LOUISIANA HEALTH CARE PROVIDERS**

The Louisiana Health Information Technology (LHIT) Resource Center, as the state’s Regional Extension Center (REC), is also administered by the Quality Forum. It has worked with health care providers, Critical Access Hospitals and Rural Hospitals across the state in the adoption and meaningful use of electronic health records (EHRs).

Grassroots participation in LaHIE’s development has come from stakeholders across the health care spectrum, including physicians, administrators, practice managers, educators, health IT experts, attorneys and insurers.

LaHIE utilizes Orion Health, a leading provider of clinical workflow and integration technology for the health care sector, as its trusted primary technology provider.

**BENEFITS**

- Timely and secure access to patient records
- Efficient coordination of care and patient management
- Improved patient safety
- Enhanced patient/physician communication
- Increased security of records
- Improved disaster recovery
- Improved public health reporting
- Reduced health care costs
- Inclusion of employed and affiliated physicians in hospital license
- Streamlined connectivity with eHealth Exchange

### ACCESS TO CRITICAL PATIENT INFORMATION THROUGH LaHIE IS DESIGNED TO:

- Improve diagnosis and reduce orders for duplicate testing and procedures
- Improve access to test results and referral consultations
- Increase convenience and workflow efficiency
- Increase timely access to patient information through external sources
- Reduce provider administrative costs for data management
LaHIE OVERVIEW

CORE SERVICES
- Master Patient Index
- Provider Registry
- Record Locator Services
- User identity management and authentication
- Audit trail
- Consent management

FEATURES
- Clinical portal – clinical summary view
- Public health – immunizations, electronic lab reporting and syndromic surveillance
- Referrals, direct messaging and notifications
- Continuity of Care Document (CCD) Repository
- Exchange of data
- HIE to HIE transaction exchange
- Single sign on
- Longitudinal patient history across care settings (i.e., medications, problems, procedures, claims)
- Patient portal
- Analytics
- Interstate exchange capabilities* 
* Future Feature
In 2005, Hurricanes Katrina and Rita decimated the health care system in Louisiana’s coastal regions, but left behind an unparalleled opportunity for fundamental change in health care for the state’s residents. The daunting task of accomplishing that change was given to the Louisiana Health Care Quality Forum, which, through the efforts of more than 40 health care and consumer groups, was formally recognized by the State Legislature in 2007.

As a private, not-for-profit organization, the Quality Forum has dedicated itself to reshaping health care in Louisiana. Led by a volunteer Board of Directors, the Quality Forum serves as a neutral convener, bringing together providers, purchasers, payers and consumers to drive improvements in health care quality, safety and value for Louisiana residents through several key initiatives:

**LOUISIANA HEALTH INFORMATION TECHNOLOGY (LHIT) RESOURCE CENTER**
- Provides technical assistance, guidance, information and vendor-neutral support to help health care providers transition to EHRs
- Assists health care providers and hospitals in determining eligibility and applying for EHR incentives
- Offers assistance to practices in meeting additional goals such as Patient-Centered Medical Home (PCMH) recognition

**LOUISIANA MEDICAL HOME**
- Assists practices in transitioning to, and achieving recognition as, Patient-Centered Medical Homes
- Provides assistance to practices in developing templates for policies and procedures, quality assurance and improvement and workflow redesign strategies
- Offers integrated support with the LHIT Resource Center to aid health care providers in the adoption and meaningful use of EHRs

**LOUISIANA PHYSICIAN ORDERS FOR SCOPE OF TREATMENT (LaPOST)**
- Provides an evidence-based, best practice model for end-of-life care for patients with serious, advanced illnesses
- Offers patients with serious, advanced illness a voluntary, non-biased, portable medical order through which end-of-life treatment preferences are identified and documented
- Endorsed by the Louisiana State Medical Society (LSMS) and the National Physician Order for Life-Sustaining Treatment (POLST) Paradigm Task Force

For more information about LaHIE, contact lahie@lhcqf.org or call (225) 334-9299. For a current list of participants, visit lhcqf.org and click on the LaHIE Participants button.