

## Health Information Management & Technology Committee Strategic Plan

**The Louisiana Health Care Quality Forum is a private, not-for-profit organization whose mission is to “lead evidence-based, collaborative initiatives to improve the health of Louisiana citizens.”**

To further this mission, **the purpose of the Health Information Management & Technology Committee is to:**

“Promote a common health information management and technology vision for the state which supports the implementation of patient centered medical homes, patient and health care purchaser empowerment, transparency in health care quality and price, and the implementation of targeted population health interventions.”

**The Committee will pursue its purpose by:**

- 1) Advising and supporting the LHCQF medical home guidelines, outreach & education, and population health measurement committees on health information management and technology issues related to their particular purpose and initiatives;
- 2) Researching, evaluating, and endorsing local and national standards, guidelines, best practices, and lessons learned;
- 3) Promoting the adoption of best practice health information management and technology through targeted technical assistance to providers; and consumer and provider outreach and education;
- 4) Serving as a stakeholder advisory group for various public and private HIT efforts.

**The following document outlines the specific goals, objectives, deliverables, timelines and resources related to the committee’s purpose for Summer 2008-Spring 2009.**

<p><b>Goal 1 :</b> Work toward the adoption of Electronic Medical Records (EMR) and other clinical information and decision support systems at the provider level, including Medicaid, through technical assistance and the pursuit of funding.</p>		
<p><b>Strategy 1 :</b> Serve as Community Partner with CMS and as ongoing governance body for CMS Electronic Medical Record Demonstration Project in Louisiana.</p>		
<p><b>Measurable Objective(s) :</b></p> <ul style="list-style-type: none"> <li>• Development of Recruitment Plan with CMS</li> <li>• Ongoing management of stakeholder commitments and assistance for providers as needed</li> <li>• Local support for CMS throughout Demonstration project timeline</li> </ul>	<p><b>Responsible party:</b> EHR Demonstration Steering Committee, Committed Stakeholders Statewide, HIT Committee, and staff</p>	<p><b>Timeline :</b></p> <ul style="list-style-type: none"> <li>• Aug 2008</li> <li>• Summer 2014</li> <li>• Summer 2014</li> </ul>
<p><b>Coordination with other committees :</b> Quality measurement, medical home</p>	<p><b>Resource needs :</b> staff meeting support , stakeholder partnerships as committed in application process, TA as needed</p>	
<p><b>Strategy 2 :</b> Prepare and promote technical assistance tools and programs to help providers improve health information management in their practice in choosing and implementing Electronic Health Records in their practices.</p>		
<p><b>Measurable Objective(s) :</b> Published EHR implementation guide and/or web-site.</p>	<p><b>Responsible party:</b> Committee chair, co-chair and staff</p>	<p><b>Timeline :</b> Vol. 1-Fall 2008 Vol. 2 - Spring 2009 (Volumes to be updated quarterly thereafter)</p>
<p><b>Coordination with other committees :</b> Medical home, quality measurement, outreach &amp; education</p>	<p><b>Resource needs :</b> EMR expert technical assistance; staff support to develop content and coordinate with other committees; graphic design, printing and distribution costs; website hosting, development and web-master</p>	

<b>Goal 1 (continued) :</b> Work toward the adoption of Electronic Health Records (EHR) and other clinical information and decision support systems at the provider level, including Medicaid, through technical assistance and the pursuit of funding.		
<b>Strategy 3:</b> Identify sustainable funding and ROI models to promote the adoption of EHRs and educate providers, purchasers, patients, health plans, and policy makers on these models.		
<b>Measurable Objective(s) :</b> White paper and educational materials produced	<b>Responsible party:</b> Committee chair, co-chair, staff	<b>Timeline :</b> Winter 2009
<b>Coordination with other committees :</b> Medical home, quality measurement	<b>Resource needs :</b> EMR and ROI expert technical assistance; staff support to research and write, coordinate with other committees; printing and distribution costs; subscriptions to proprietary reports	

<b>Goal 2 :</b> Assess and facilitate the coordination of current Louisiana HIT/HIE initiatives		
<b>Strategy 1 :</b> Development of a whitepaper which defines a vision for how HIT/HIE can support quality improvement, efficiency and transparency in Louisiana.		
<b>Measurable Objective(s) :</b> White paper produced	<b>Responsible party:</b> Committee chair, co-chair, staff	<b>Timeline :</b> Summer 2008
<b>Coordination with other committees :</b> Quality measurement, medical home, outreach & education	<b>Resource needs:</b> local and national HIT/HIE expert technical assistance; staff support to research and write, coordinate with other committees; printing and distribution costs; subscriptions to proprietary reports	

<b>Goal 2 (continued) :</b> Assess and facilitate the coordination of current Louisiana HIT/HIE initiatives		
<b>Strategy 2:</b> Creation and maintenance of a comprehensive and searchable database of relevant public and private HIT/HIE initiatives in Louisiana.		
<b>Measurable Objective(s) :</b> Functional , populated database	<b>Responsible party:</b> Committee and staff	<b>Timeline :</b> Spring 2009, ongoing
<b>Coordination with other committees :</b> NA	<b>Resource needs:</b> local and national HIT/HIE expert technical assistance; staff and contract support to survey, research, perform data entry and analysis, and content development; web-survey tools; website development and web-master	
<b>Strategy 3:</b> Reporting on the status of HIT/HIE in the state and its contribution to the committee's vision.		
<b>Measurable Objective(s) :</b> Written reports/updates on HIT/HIE initiatives (produced approximately every 6 months)	<b>Responsible party:</b> Committee and staff	<b>Timeline :</b> Starting Spring 2009
<b>Coordination with other committees :</b> Medical home, quality measurement, outreach & education	<b>Resource needs:</b> local and national HIT/HIE expert technical assistance; staff support to research and write, coordinate with other committees	
<b>Strategy 4:</b> Assess current health information exchange initiatives in Louisiana and determine appropriate model(s) and feasibility for EMR/PHR interoperability with these initiatives, including: 1)Assessing how a care team can view and share information through these exchange models;2) how the models promote individual and systemic quality improvement ; 3)Business and sustainability models for HIEs and/or RHIOs in Louisiana		
<b>Measurable Objective(s) :</b> Written report	<b>Responsible party:</b> Committee chair, co-chair staff	<b>Timeline :</b> Summer 2009
<b>Coordination with other committees :</b> Medical home, quality measurement, education and outreach	<b>Resource needs:</b> local and national HIT/HIE expert technical assistance; staff support to research and write, coordinate with other committees; subscriptions to proprietary reports	

<b>Goal 2 (continued) :</b> Assess and facilitate the coordination of current Louisiana HIT/HIE initiatives		
<b>Strategy 5 :</b> Identify and pursue partnerships and other opportunities to leverage public and private investments in HIT/HIE which support the mission of the LHCQF.		
<b>Measurable Objective(s) :</b> List of potential partners	<b>Responsible party:</b> Executive Director and Committee	<b>Timeline :</b> Winter 2009
<b>Coordination with other committees :</b> Outreach and education, medical home, quality measurement	<b>Resource needs:</b> Staff support	

<b>Goal 3 :</b> Serve in an advisory capacity to the standing committees of the LHCQF, as well as other bodies such as the Louisiana Department of Health & Hospitals, which may request expert assistance related to HIT/HIE.		
<b>Strategy 1 :</b> Support Outreach & Education committee as needed, giving consideration to the following potential focus areas: 1) Exploring and publishing PHR adoption trends, challenges, best-practices in Louisiana; 2) Promoting consumer awareness and understanding of the benefits of EMRs and Personal Health Records.		
<b>Measurable Objective(s) :</b> Identification of priority areas of focus and production of work plan	<b>Responsible party:</b> Chairs and staff of both committees	<b>Timeline :</b> Winter 2008
<b>Coordination with other committees :</b> Outreach and education	<b>Resource needs:</b> Staff support and TBD	

<b>Goal 3 (continued) :</b> Serve in an advisory capacity to the standing committees of the LHCQF, as well as other bodies such as the Louisiana Department of Health & Hospitals, which may request expert assistance related to HIT/HIE.		
<b>Strategy 2:</b> Support Medical Home committee by preparing and promoting technical assistance tools and programs to help providers meet the relevant HIT guidelines adopted by the Medical Home Committee.		
<b>Measurable Objective(s) :</b> See Goal 1, Strategy 2	<b>Responsible party:</b> See Goal 1, Strategy 2	<b>Timeline :</b> See Goal 1, Strategy 2
<b>Coordination with other committees :</b> See Goal 1, Strategy 2	<b>Resource needs :</b> See Goal 1, Strategy 2	
<b>Strategy 3:</b> Support Quality Measurement Committee		
<b>Measurable Objective(s) :</b> Identification of priority areas of focus and production of work plan	<b>Responsible party:</b> Chairs and staff of both committees	<b>Timeline :</b> Winter 2008
<b>Coordination with other committees :</b> Quality measurement	<b>Resource needs :</b> Staff support and TBD	

<b>Goal 4 :</b> Identification of state laws and regulations that impede effective implementation of HIT and HIE or local or national standards, guidelines or best practices supporting such implementation, including, the form and consent to medical treatment and authorization for other health care transactions, and matters related to the facilitation of telemedicine consultations.		
<b>Strategy 1:</b> Comply with Act 762 of the 2008 regular session.		
<b>Measurable Objective(s) :</b> <ul style="list-style-type: none"> <li>Establishment of Collaborative with participants currently involved in the day to day operations of HIT implementation, preferably with a focus on making systems interoperable, including LARHIX and LSU representatives</li> </ul>	<b>Responsible party:</b> Committee Chair; subcommittee of committee members, LaRHIX, LSU, and other participating HIEs	<b>Timeline :</b> Sept 30, 2008

<ul style="list-style-type: none"> <li>Annual written report containing both a high level summary and a detailed outline of current state law that impedes the advancement of HIT, along with suggested language to modify current law.</li> </ul>		Jan 15, 2009
<p><b>Coordination with other committees :</b> Outreach and education, medical home, quality measurement</p>	<p><b>Resource needs:</b> Legal expertise from LaRHIX, other TA as identified, staff support as needed</p>	