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Our MISSION
We are dedicated to leading evidence-based, collaborative initiatives to improve the health of Louisiana residents.

Our VISION
We will be the recognized leader in driving fundamental improvement in health and health care in Louisiana.
MESSAGE FROM BOARD PRESIDENT AND CHIEF EXECUTIVE OFFICER

As our state continues to address the challenges presented by the nation’s evolving health care requirements, the Louisiana Health Care Quality Forum remains committed to its mission of leading evidence-based, collaborative initiatives to drive improvement in health care and health outcomes for our state.

Over the past year, this mission has included strategic investments in electronic health record (EHR) adoption and implementation, the Louisiana Health Information Exchange (LaHIE), Louisiana Physician Orders for Scope of Treatment (LaPOST), analytics and patient-centered care delivery models. These investments are crucial due to the growing emphasis on trusted health data, care quality, reduced costs and improved outcomes across the care continuum.

As part of these investments, and with multi-dimensional focuses on patient outcomes, improvements in care quality and the continued development of a strong health information technology (IT) infrastructure, the Quality Forum worked throughout 2013 to support the state in its transition from a volume-based health care system to one based on value and quality. This transition has largely focused on the successful development and implementation of tools, resources and technology to improve health at the population level while providing better care at lower costs.

Our achievements are outlined within the pages of our annual report for 2013. They would not have been possible without the invaluable collaboration of our stakeholders, community partners and subject matter experts who volunteered their time, insight and efforts. Their continuing collaboration ensures that we are truly working together for a healthier state.

B. Vindell Washington, MD, MHCM, FACEP  |  Board President

Cindy Munn, MHA  |  Chief Executive Officer
When Hurricanes Katrina and Rita struck the coast of Louisiana in 2005, they destroyed the health care systems in those regions, yet left in their wake a unique opportunity to accomplish positive change in health care quality and delivery for the state’s residents.

At the recommendation of the Louisiana Health Care Redesign Collaborative in 2006, the daunting task of accomplishing that change was given to the Louisiana Health Care Quality Forum, which, through the efforts of more than 40 health care and consumer groups, was formally recognized by the State Legislature one year later. As a private, not-for-profit organization led by a volunteer Board of Directors, the Quality Forum serves as a neutral convener, bringing together providers, purchasers, payers and consumers to drive improvements in health care quality, safety and value for Louisiana residents.

Recognizing the state’s emerging crisis of rising health care costs, the growing number of uninsured and the need for greater quality in health care delivery as well as Louisiana’s consistent ranking among the highest in per capita costs and the lowest in clinical quality, the Quality Forum has dedicated itself to combating those issues by reshaping health care. The organization has focused these efforts through initiatives centered on quality measurement and analytics; clinical quality improvement; the Patient-Centered Medical home (PCMH) model of care; Louisiana Physician Orders for Scope of Treatment (LaPOST); outreach and education; and health information technology (IT). Through coordinated design, these initiatives have overlapped, creating an integrated approach to the redesign of health care quality and delivery in Louisiana.

As the trusted, neutral convener, the Quality Forum has crossed boundaries to bring people and organizations together for the purpose of planning, implementing and advancing these changes in health care for the state of Louisiana. Through the efforts of the many stakeholders who have shared the Quality Forum’s vision of improving the quality of health care, significant achievements have been made that have benefited, and will continue to benefit, the state as a whole.
ne of the Quality Forum’s greatest successes has been its work in transitioning the state’s health care providers and facilities from paper-based medical records to electronic health records (EHRs). The organization was tapped in 2010 to establish Louisiana’s Regional Extension Center (REC), and with $7.8 million in federal grant funds through the American Recovery and Reinvestment Act (ARRA) of 2009, created the Louisiana Health Information Technology (LHIT) Resource Center. The LHIT Resource Center provides assistance to the state’s primary care providers and hospitals with the adoption and implementation of EHRs.

Louisiana’s health information technology (IT) journey continued with the establishment of the Louisiana Health Information Exchange (LaHIE), which allows authorized providers and organizations to electronically access and share health-related information through a secure and confidential network – the result of a $10.6 million federal grant awarded in 2010 from the Office of the National Coordinator for Health Information Technology (ONC) as part of ARRA.

With the Quality Forum serving as the state-designated, neutral entity for its construction and support, LaHIE officially launched in November 2011, and by July 2012, had achieved the ability to facilitate public health reporting in Louisiana by connecting providers with departments such as the Louisiana Office of Public Health and the Louisiana Immunization Network for Kids Statewide (LINKS).
As the state’s health information “super highway,” LaHIE’s benefits include improved patient safety, timely access to patient records, increased security of records, reduced health care costs, enhanced patient/physician communication and better coordination of care and patient management.

But the Quality Forum’s efforts to reshape Louisiana’s health care system have included more than health IT advancements – the organization also adopted as one of its initiatives the Louisiana Physician Orders for Scope of Treatment (LaPOST). Designed to improve end-of-life care by honoring the health care wishes of those with serious, advanced illnesses, the LaPOST document allows patients to communicate medical treatment wishes with a physician’s order. It was approved by the Louisiana Legislature in 2010 as Act 954 and received the endorsement of the National Physician Orders for Life-Sustaining Treatment (POLST) Paradigm Task Force in July 2012.

To increase awareness about LaPOST and its benefits, the Quality Forum launched a campaign in September 2012 to provide education and training to health care professionals and workers in the Greater Baton Rouge area. The campaign culminated with a special event in November 2012 to celebrate being LaPOST Ready in the target area.
ORGANIZATIONAL ACCOMPLISHMENTS

Another initiative is the redesign of health care delivery systems to support patient-centered, coordinated care for the improvement of quality and health outcomes. The Patient-Centered Medical Home (PCMH) model is a team-based approach that makes the patient the most important person in the health care system by providing him/her with the education and support needed to make informed health care decisions.

Since 2008, the Quality Forum has strived to educate health care providers across the state about PCMH and has worked to help physicians and practices achieve recognition as PCMH providers.

In addition, as part of the focus to create a quality-driven health care system for the state, the organization continued to produce and promote initiatives which yield reliable, useful and user-friendly data. This information is designed to guide providers, payers, purchasers and consumers in making informed health care decisions.
Through clinical quality improvement, the Quality Forum engages and assists providers in the pursuit of meaningful, specific and quantifiable health care enhancements. In 2011-2012, the Quality Forum moved forward with plans to develop a Quality Improvement and Measurement initiative.

As the organization moves Louisiana’s health care system forward through these initiatives, it has recognized the need for consumers to have information that not only improves their decision-making at the point of care, but also at the point of choosing a provider or health plan, when engaging in self-care and with lifestyle choices that may affect their health.

In its unceasing mission to provide Louisiana’s consumers with that information, the Quality Forum has utilized tools such as informational summits, multiple media outlets and partnerships with health care, medical and consumer organizations. The Quality Forum has also established target community outreach programs; collaborated with professional and advocacy organizations to increase public awareness regarding consumer involvement in health care; and conducted environmental surveys to gather information to support improved health care consumerism and literacy.
As the Regional Extension Center (REC) for the state, the Louisiana Health Information Technology (LHIT) Resource Center assists providers and hospitals with technical assistance, guidance and information in the implementation and meaningful use of electronic health records (EHRs).

Having assisted more than 1,700 health care providers across 37 specialties, the LHIT Resource Center remains the recognized source for vendor-neutral support for providers in the continued advancement of EHR adoption in Louisiana, yet its support services extend well beyond the mechanics of health information technology (IT). The LHIT Resource Center also assists providers and hospitals in maximizing financial incentives and minimizing administrative burdens, all while preparing them for future health care initiatives such as the Patient-Centered Medical Home (PCMH) model of care.

Throughout 2013, the overall goal of the LHIT Resource Center was to improve the quality, safety and efficiency of health care delivery while saving time and money and optimizing administrative efficiency.
547 additional PPCPs achieved Meaningful Use (MU), giving the REC a total of 932 providers at MU or 89 percent of the grant target.

RANKED in the top five of the nation’s 62 REC programs in terms of MU achievement.

TOP 5 REC PROGRAMS

89% OF GRANT TARGET

LAUNCHED MU Support Services model to assist providers and hospitals already at Stage 1 MU through future phases of EHR adoption/implementation.

RECEIVED funding from DHH/Medicaid to establish Medicaid Specialists Program to assist providers previously ineligible for subsidized services.

ASSISTED providers in applying for and receiving $27,090,782 in Medicare and Medicaid incentives.

$27M+

ASSISTED hospitals in applying for and receiving $46,248,167 in Medicare and Medicaid incentives.

$46M+

CLIENTS as of Dec. 31, 2013:

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<th>PPCPs</th>
<th>NON-PPCPs</th>
<th>CAHs/RHs</th>
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PPCPs: 1,603 M1, 1,215 M2, 958 M3
NON-PPCPs: 263 M1, 229 M2, 88 M3
CAHs/RHs: 40 SIGNED UP, 32 LIVE ON EHR, 32 MU
Developed, implemented and administered by the Quality Forum, the Louisiana Health Information Exchange is Louisiana’s only statewide HIE. Also known as LaHIE, the exchange allows authorized health care providers and organizations to securely and confidentially share health information that can lead to improved coordination, quality and efficiency in health care. Launched in late 2011 in the Acadiana region, LaHIE continued to expand its participation base throughout 2013 with a growing number of hospitals and clinics achieving live status. In addition, LaHIE’s robust infrastructure provides a sound foundation for the Quality Forum’s emerging data management and care delivery initiatives.
CITED as a “Bright Spot” by the Office of the National Coordinator for Health Information Technology (ONC) in August 2013 for its unique approach to promoting HIE adoption among rural providers in Louisiana. The approach included use of a tiered participation model based on hospitals' net patient revenue.

CELEBRATED two-year anniversary in November 2013

ANNOUNCED in December 2013 that LaHIE included more than 560,000 unique patient records and that 33 hospitals and clinics had achieved “go live” status with 68 actively onboarding.

33 HOSPITALS + CLINICS “GO LIVE” STATUS

68 ACTIVELY ONBOARDING

560,000+ UNIQUE PATIENT RECORDS

COMMENDED by the State HIE Grantee Recognition Program in March 2013 as one of the top 10 states in the U.S. for increasing directed exchange.

TOP 10 STATES IN THE U.S.

HEADLINED a “Star Wars”-themed video and presentation in April 2013 at Cajun CodeFest 2.0 that featured the Quality Forum’s background as well as LaHIE’s services/features.

To view Health Wars: Episode I, visit www.lhcqf.org/social-media-the-power-to-connect
Our company made a significant commitment early on to implement an innovative technological platform for maintaining, sharing and integrating the electronic health records (EHRs) of our patients. This commitment positions Synergy Home Care among the first home health care providers to join LaHIE and is important as we partner with Accountable Care Organizations (ACOs) and other health care organizations. Connecting acute and post-acute care providers ultimately helps patients receive the most suitable care, at the right time with the right clinician.

Robert Fusco, Chief Executive Officer, Synergy Home Care

As a rural hospital that frequently transfers patients for a higher level of care, the ability to exchange health information with other partner organizations will help us improve communication, reduce duplication and ultimately enhance care delivery. I believe LaHIE is an important step for all Louisiana health care providers as it improves care coordination.

Mary Ellen Pratt, Chief Executive Officer, St. James Parish Hospital

Hood Memorial is dedicated to providing the best medical care for the community it serves, and is committed to meeting the special needs of its patients and their families. Being connected to LaHIE is an exciting achievement that ensures our physicians and medical staff will have access to the critical information necessary to deliver safe, timely, effective and patient-centered care. We are very proud of our partnership with LaHIE and look forward to using the health information exchange to better serve our patients.

John Neal, Chief Executive Officer, Hood Memorial Hospital
### HIT ADVISORY COUNCIL

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<tr>
<th>Name</th>
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<tr>
<td>Amir Abrams</td>
<td>Director, Medical Informatics</td>
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<tr>
<td>Marty Bennett, RN</td>
<td>Chief Financial Officer</td>
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<tr>
<td>Johnny Bergeron</td>
<td>Chief Information Officer</td>
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<tr>
<td>Joey Branton</td>
<td>Director, Technology</td>
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<tr>
<td>Annetra Bullock</td>
<td>Health Information Management</td>
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<tr>
<td>Christopher Cahill, MSN</td>
<td>Assistant Professor</td>
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<tr>
<td>Tyler Carruth</td>
<td>Director, Center for Population Health Informatics</td>
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<tr>
<td>Bernie Clement</td>
<td>Chief Information Officer</td>
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<tr>
<td>John Couk, MD</td>
<td>Chief Medical Officer</td>
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<tr>
<td>Geoff Daily</td>
<td>Development Director</td>
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<tr>
<td>Gerrelda Davis</td>
<td>Director, Bureau of Primary Care &amp; Rural Health Louisiana Department of Health &amp; Hospitals</td>
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<tr>
<td>Craig Doyle</td>
<td>Director/Chief Technology Officer</td>
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<tr>
<td>Hank Fanberg</td>
<td>Technology Advocacy</td>
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<tr>
<td>James Gahn</td>
<td>Director, Application Services</td>
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<tr>
<td>Quentin Graham</td>
<td>Chief Business Development &amp; Strategy Officer</td>
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<tr>
<td>Stephen Hosea, MS</td>
<td>Medical Director, Quality &amp; Patient Safety</td>
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<tr>
<td>Randal Johnson</td>
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<tr>
<td>Neil Lall, MD</td>
<td>Resident Physician</td>
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<tr>
<td>Jared Lormand</td>
<td>Vice President, Information Technology &amp; Chief Information Officer</td>
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Special thanks to Christie Messenger and Lucas Tramontozzi for their service on the 2013 HIT Advisory Council.
The Louisiana Physician Orders for Scope of Treatment, or LaPOST, is a document designed to improve end-of-life care planning for patients with serious, advanced illnesses.

Approved by the Louisiana Legislature in 2010 and designated as a Quality Forum initiative that same year, LaPOST enables patients with life-limiting conditions to state their end-of-life care goals with a medical order that travels with them across care settings.

Throughout 2013, the Quality Forum focused efforts on increasing awareness and providing education about advance care planning and the LaPOST document to health care professionals, faith-based organizations, caregivers and consumers.
LAUNCHED ‘LaPOST Ready’ educational campaign in the Greater Lafayette area in August 2013 to provide education and training to health care professionals, clergy and caregivers through on-site presentations and webinars.

Campaign culminated with event featuring Sen. Fred Mills Jr. and Pat Bomba, MD, FACP, of Excellus BlueCross BlueShield, eMOLST Director; more than 100 in attendance.

RECEIVED $65,419 in grants, including:
- $50,419 Irene W. and C.B. Pennington Foundation
- $5,000 Credit Bureau of Baton Rouge Foundation
- $10,000 Palliative Care Institute of Southeast Louisiana

With continued support from Franciscan Missionaries of Our Lady Health System and the Franciscan Ministry Fund.

HOSTED webinar series and on-site presentations and participated in multiple statewide association meetings to provide LaPOST education to more than 2,000 health care professionals.

PRODUCED and shared via YouTube and LaPOST website several informational videos that generated more than 800 views.

RESEARCHED, catalogued and electronically published via the LaPOST website a resource library of faith-based and cultural heritage information regarding end-of-life care planning.

2,000+ HEALTH CARE PROFESSIONALS

800+ VIEWS

EDUCATIONAL CAMPAIGN

la-post.org

la-post.org
DEVELOPED the “Conversations Change Lives” Toolkit for consumers and patients; toolkit items include “Conversations Change Lives,” a LaPOST-produced guidebook to assist families in discussing end-of-life care wishes and treatment goals as well as LaPOST fact sheets, treatment guides, handbooks, presentations and FAQs.

- Toolkit made available for download from the LaPOST website.

HOSTED strategic planning session to identify goals for LaPOST in 2014:

- Create statewide team of LaPOST Champions
- Expand portfolio of LaPOST training tools, resources and educational opportunities for health care professionals
- Develop and implement statewide LaPOST marketing campaign for consumers

PARTICIPATED in educational forums and health fairs across the state, distributing more than 3,000 copies of “Conversations Change Lives”

3,000+ COPIES

INCREASED website visits by 27.5 percent and unique visitors by 42 percent

LAUNCHED social media presence for LaPOST via Facebook and Twitter.
PARTNERED with more than 200 health care organizations across the nation in National Healthcare Decisions Day (NHDD), a national initiative to educate the public about advance care planning, by publishing articles and opinion pieces in print media statewide and by producing and sharing an NHDD-inspired video message from LaPOST Coalition Chair Susan Nelson, MD.

NATIONAL HEALTHCARE DECISIONS DAY
200 HEALTH CARE ORGANIZATIONS

COLLABORATED with the Louisiana Conference of Catholic Bishops to produce and print 10,000 copies of, “The Final Journey,” a concise booklet that outlines the moral and ethical principles of advance care planning and end-of-life care decision-making from a Catholic perspective, for distribution to Catholic dioceses across the state.

LaPOST COALITION MEMBERS

- Acadian Ambulance
- CHRISTUS Health System
- Franciscan Missionaries of Our Lady Health System
- Governor’s Office of Elderly Affairs
- Gulf States Association of Homes & Services for the Aging
- Homecare Association of Louisiana
- Louisiana Chapter of National Association of Social Workers
- Louisiana Health Care Quality Forum
- Louisiana Department of Health and Hospitals
  - Emergency Medical Services
  - Legal Services
  - Office of Aging and Adult Services
  - Office for Citizens with Developmental Disabilities
- Louisiana Hospital Association
- Louisiana-Mississippi Hospice and Palliative Care Organization
- Louisiana Nursing Home Association
- Louisiana State Coroners Association
- Louisiana State Medical Society
- Louisiana State Nursing Association
- Attorneys from Louisiana State Bar Association (Elder Law)
- Physicians representing Baton Rouge General Medical Center, CHRISTUS Health System, Franciscan Missionaries of Our Lady Health System, LSU Health Sciences Center, Ochsner Health System, Tulane Medical Center and VA Hospital.
Because of its focus on improved health care and health outcomes, the Patient-Centered Medical Home (PCMH) model of care was a natural fit for the Quality Forum. Designed to maximize resources to enable health care providers to provide comprehensive and high quality care to their patients while improving outcomes and cost efficiency, it also empowers patients with the education and support they need to become active participants in their own care.

The growth of the Quality Forum’s PCMH program in 2013 is representative of the overlap between organizational initiatives. Because the Quality Forum administers the state’s REC, PCMH clients are well-positioned to move forward with EHR adoption and implementation. Similarly, LHIT Resource Center clients who are also primary care providers are better positioned to move forward with PCMH transformation. In addition, integration with LaHIE offers both PCMH and REC clients access to the state’s information super highway.
Since adopting this initiative, the Quality Forum has strived to educate health care providers about practice transformation, and throughout 2013, the organization worked to help physicians and practices across the state achieve recognition as PCMH providers.

To this end, several key goals were achieved in 2013:

- **ASSISTED** the five health plans that comprise Bayou Health, Louisiana’s Medicaid and LaCHIP program, in encouraging and engaging practices in PCMH transformation by helping practices achieve milestones and reach target deadlines for recognition.

- **DEVELOPED** and initiated a PCMH Readiness program to identify and support LHIT Resource Center clients in practice transformation.

- **LAUNCHED** a pilot program to support specialty clinics in their pursuit of Patient-Centered Specialty Practice recognition.

- **EXPANDED** a business model formalizing PCMH consulting services, including practice assessment; on-site and virtual training; practice and workflow redesign; project management; education and outreach; and assistance with the PCMH recognition application process.

- **CREASED** an innovative team of Practice Consultants and Coaches to provide services in target regions across the state.
With a strong health information technology (IT) foundation in place, the Quality Forum’s charge to collect, analyze and report health care data advanced in 2013. A comprehensive analytics platform was developed with extensive stakeholder involvement and continuous feedback regarding quality and analytics measures.
Since 2012, the Quality Forum has worked closely with two pilot programs in different regions of the state to identify Emergency Department (ED) utilization and transitions of care. The initiative leverages the capabilities of LaHIE as a means to identify high volume diagnoses and potentially preventable emergency department visits. Once compiled, the data will aid in developing additional quality programs and measures at the community level to establish care management resources. In turn, these resources will be used to reduce unnecessary visits or overuse of emergency departments and to better understand patterns of care transitions and cost reductions associated with them.

In late 2013, the Quality Forum began utilizing data sent to LaHIE to populate the analytics solution. As a result of this action, the Quality Forum will be positioned to run quality reporting and to measure outcomes of providers, payers, purchasers and consumers in 2014, as requested. In addition, the organization is establishing programs to help clients explore and understand their data. Programs are also being designed to measure population health-related data that may improve outcomes for Louisiana residents.

Looking ahead to 2014, additional quality measurement projects are projected to launch. These projects will include enhanced reporting capabilities for Patient-Centered Medical Home practices, the Physician Quality Reporting System and other programs aimed at improving health outcomes at the population level, raising the standards of health care delivery and enabling better access to health care.
Since its inception in 2007, the Quality Forum has recognized that consumers need to be empowered with the information necessary for them to become truly engaged in their health care.

To accomplish this, the Quality Forum has developed a variety of traditional and emerging communications and educational approaches to reach target stakeholder groups: providers, patients, payers and employers. These resources include print/electronic mass media; websites; webinars; conferences/seminars; health fairs and exhibits; presentations; supporting materials; and social media. Local, state and national media outlets also advance the organization’s efforts to support patient and consumer engagement as well as key partnerships with health, medical and consumer organizations.

Through its outreach programs and educational efforts, the Quality Forum, with its unique neutral convener status, continues to promote meaningful improvements in health care for Louisiana’s residents.
LAUNCHED pilot consumer engagement campaign in the spring of 2013. Campaign included print and digital advertising in target areas of the state to promote awareness of health IT measures such as EHRs and LaHIE as well as the development of consumer-focused resources for distribution via the Quality Forum website and partnering providers, clinics and hospitals.

45% INCREASE IN WEBSITE VISITORS

INCREASED organizational website visits by 45 percent in 2013. The website features information about the Quality Forum and its initiatives and is scheduled for redesign in 2014.
LAUNCHED the Quality Forum’s social media feeds on Twitter and Facebook in February 2013. By year’s end, the Quality Forum had more than 1,200 followers on Twitter and 135 followers on Facebook. The organization also debuted on LinkedIn, ending the year with 167 connections.

ADDRESSED numerous professional medical organizations as well as health IT-related groups at the local, state, regional and national levels about the Quality Forum, its initiatives and health IT topics (e.g., Louisiana State Medical Society, Louisiana Academy of Family Physicians, Louisiana Medical Group Management Association, eHI National Council on Data and Analytics, American Academy of Ophthalmology, etc.)

HOSTED “Health Care Reform & You: Professional Viewpoints,” the organization’s 2013 Fall Summit, featuring national and state speakers on topics related to the impact of health care reform on various stakeholder groups.

RECEIVED a Certificate of Merit at the Pelican Awards in October 2013 from the Louisiana Society for Hospital Public Relations and Marketing for a LaHIE-themed presentation, video piece and supporting materials.
The Louisiana Health Care Quality Forum’s 2013 Fall Summit, “Health Care Reform and You: Professional Viewpoints,” attracted approximately 200 health care professionals from across the state interested in learning more about the impact of the Affordable Care Act (ACA) on various stakeholder groups in Louisiana.

Held Oct. 31 at the Baton Rouge Marriott, the event featured Sheila Burke, Senior Public Policy Advisor with Baker Donelson’s Washington, D.C., office, as the keynote speaker, and Michael Bertaut, Health Care Economist with Blue Cross and Blue Shield of Louisiana, as the closing speaker. The event also featured a panel discussion with David Callecod, FACHE, President/CEO of Lafayette General Health; Vincent Culotta, Jr., MD, President of the Louisiana State Medical Society; Raymond A. Peters, SPHR, Vice-President of Human Resources and Marketing for RoyOMartin Lumber Co.; and Carol A. Solomon, CEO of Peoples Health.

“We were proud to host this event as part of our ongoing commitment to providing education to health care professionals, payers, purchasers and consumers about key issues related to health care in our state. Health care reform and its impact on Louisiana’s residents, businesses, health care professionals and insurers is an important topic as our state prepares for the ACA.”

Cindy Munn, Chief Executive Officer
Louisiana Health Care Quality Forum

2013 FALL SUMMIT SPONSORS

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ORGANIZATIONAL SUPPORT
### Louisiana Health Care Quality Forum

**Statement of Activities**

Twelve Month Period

Ended Dec. 31, 2013

*Unaudited*

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#### FINANCIALS

**UNRESTRICTED NET ASSETS**

Unrestricted revenues, gains and other support:

- Cooperative endeavor agreements: $6,324,712
- Sponsorships and contributions: 43,800
- In Kind: 10,893
- Other revenues, net: 181,169
- Program revenues: 67,163

Unrestricted revenues, gains and other support: 6,627,737

Net assets released from restriction: 1,454,103

Total unrestricted revenues, gains and other support: 8,081,840

Expenses:

- Program expenses: 6,664,184
- Management and general expenses: 756,373

Total expenses: 7,420,557

Change in unrestricted net assets: 661,283

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**TEMPORARILY RESTRICTED NET ASSETS**

Temporarily restricted revenues, gains and other support:

- Contract revenues: 200,419
- Cooperative endeavor agreements: 819,959
- Program revenues: 416,466
- Other revenues: 790

Temporarily restricted revenues, gains and other support: 1,437,634

Net assets released from restriction: (1,454,103)

Change in temporarily restricted net assets: (16,469)

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**CHANGE IN NET ASSETS**

$644,814
### Statement of Activities by Program

Twelve Month Period Ended Dec. 31, 2013 (Unaudited)

<table>
<thead>
<tr>
<th>QUALITY &amp; EDUCATION DEVELOPMENT &amp; ADMIN.</th>
<th>HEALTH INFO. EXCHANGE</th>
<th>REGIONAL EXTENSION CENTER</th>
<th>LaPOST</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>REVENUES</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cooperative endeavor agreements</td>
<td>$1,842,206</td>
<td>$4,004,156</td>
<td>$1,298,309</td>
<td>$7,144,671</td>
</tr>
<tr>
<td>Contract revenues</td>
<td>-</td>
<td>-</td>
<td>200,419</td>
<td>200,419</td>
</tr>
<tr>
<td>Program revenues</td>
<td>67,163</td>
<td>319,505</td>
<td>96,761</td>
<td>483,629</td>
</tr>
<tr>
<td>Sponsorships and contributions</td>
<td>43,500</td>
<td>-</td>
<td>300</td>
<td>43,800</td>
</tr>
<tr>
<td>In Kind</td>
<td>-</td>
<td>8,511</td>
<td>2,382</td>
<td>10,893</td>
</tr>
<tr>
<td>Other revenues, net</td>
<td>(96,945)</td>
<td>216,153</td>
<td>61,961</td>
<td>181,959</td>
</tr>
<tr>
<td><strong>Total revenues</strong></td>
<td>1,855,924</td>
<td>4,548,325</td>
<td>1,459,413</td>
<td>8,065,371</td>
</tr>
<tr>
<td><strong>EXPENSES</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Business expenses</td>
<td>2,616</td>
<td>-</td>
<td>-</td>
<td>2,616</td>
</tr>
<tr>
<td>Contract services</td>
<td>422,130</td>
<td>2,508,848</td>
<td>953,404</td>
<td>3,893,496</td>
</tr>
<tr>
<td>Events</td>
<td>806</td>
<td>5,000</td>
<td>(500)</td>
<td>5,306</td>
</tr>
<tr>
<td>Facilities and equipment</td>
<td>96,722</td>
<td>269,203</td>
<td>2,996</td>
<td>371,462</td>
</tr>
<tr>
<td>Operations</td>
<td>363,420</td>
<td>294,423</td>
<td>73,869</td>
<td>771,074</td>
</tr>
<tr>
<td>Payroll expenses</td>
<td>900,203</td>
<td>1,035,779</td>
<td>366,166</td>
<td>2,364,697</td>
</tr>
<tr>
<td>In Kind</td>
<td>-</td>
<td>8,511</td>
<td>2,382</td>
<td>10,893</td>
</tr>
<tr>
<td>Other expenses</td>
<td>1,013</td>
<td>-</td>
<td>-</td>
<td>1,013</td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td>1,786,910</td>
<td>4,121,764</td>
<td>1,398,817</td>
<td>7,420,557</td>
</tr>
<tr>
<td><strong>Excess of revenues over (under) expenses</strong></td>
<td>$ 69,014</td>
<td>$ 426,561</td>
<td>$ 60,596</td>
<td>$ 644,814</td>
</tr>
</tbody>
</table>
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Stephen Wright  
President and Chief Executive Officer | CHRISTUS Health Louisiana
LEADERSHIP

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Chief Executive Officer

Allen Abshire
Health IT Director

Marcia Blanchard
Vice President of Operations

Gregory Calamia
Project Manager

Carol Chorette
Health Coach

KaShonna Conner
HIE Integration Analyst

Diete Dobroski
LHIT Resource Center Project Coordinator

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Lonnie Dufour
Client Executive

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Analytics Project Manager

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Michelle Jewell
Health Coach

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Implementation Specialist

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Client Development Director

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Patient-Centered Medical Home
Project Manager

Jamie Martin
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Cynthia Michael
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